

CONCERNS REGARDING INTER-AGENCY SAFEGUARDING PRACTICE (CRISP) PROTOCOL



Cwm Taf Morgannwg
Bwrdd Diogelu
Safeguarding Board

1) What is the protocol for?

The protocol supports practitioners in finding a resolution when they have a professional disagreement/concern in relation to safeguarding practice.

It sets out the responsibility of each professional to:

- Put the wellbeing of children and adults at risk first.
- Challenge constructively if disagreements arise.
- Follow through concerns to ensure that children and adults at risk are being adequately safeguarded.

7) Monitoring and Reporting

Each agency is responsible for recording, monitoring and auditing the use of the protocol.

The Cwm Taf Morgannwg Safeguarding Board promotes healthy challenge within multi agency practice and has a duty of holding agencies to account for their execution of safeguarding arrangements within their organisation. Under this duty the CTMSB Business Unit will record the information regarding cases that reach stages 2 and 3. The relevant QA Sub Group will monitor and audit the use of this protocol.

For further information visit the CTMSB website
www.ctmsb.co.uk

2) Scope

Examples of when the protocol could be used (this list is not exhaustive):

- An agency's refusing to provide requested information
- Outcome of a medical examination
- Decision regarding the outcome of an adult safeguarding investigation
- Disagreement with any aspect of the Child Protection process
- Functioning of Core Group
- A decision to end adult safeguarding procedures



6) Stage 3 – Escalation to CTMSB Chair

If the matter is not resolved then it will be escalated to the Co-Chair of the Board who will be independent of the case.

A decision will be made on whether a review of the case is undertaken. The agencies' representatives will be informed within 5 days of a decision.

3) Points to Note

Before using the protocol the practitioner should attempt to resolve the disagreement/concern with their counterpart in the agency involved.

Professionals must ensure that resolution should be sought within the shortest timescale possible with the safety of the child or adult at risk being a priority.

Following the protocol must not delay action to protect a child or adult at risk's safety.

4) Stage 1 – Single Agency Response

If a disagreement can't be resolved the practitioner should speak to their manager or their organisation's safeguarding lead.

The manager/safeguarding lead should discuss with their counterpart in the other organisation and attempt to resolve within 5 working days.

If the practitioner is not satisfied with the way their manager has dealt with the issue they should refer to their internal whistle blowing or escalation procedures.

5) Stage 2 – Escalation to CTMSB

If the matter is not resolved the manager/safeguarding lead should refer to the Board using this [form](#). The Business Unit will co-ordinate a resolution. The responding agency will have 10 working days to provide a response. Where this timescale is not achieved or in cases where a resolution is not achieved, the concern will be raised at the next meeting of the relevant Board QA Sub Group.